

Terms and Conditions

Please read the terms and conditions of the NoBroker 'Owners Club' loyalty program. If you do not agree to any of these terms and conditions, you may choose to not opt in for the program.

These terms and conditions apply to all the registered members of 'Owners Club' by NoBroker. Every member of the program agrees to abide by these Terms and Conditions when participating in the program.

The information that you will provide to the Company while filling up the application is processed and stored in the Company's information systems. NoBroker will endeavour to keep member information confidential; however, NoBroker is entitled to share any such information.

To help you get the maximum benefit out of the program, we will send you regular updates and relevant tips regarding your membership. We will only disclose your information if the Company is called upon to disclose the information by any court of law or any law enforcement agency.

When you register for the Owners Club Program, you give us the right to communicate with you through email, SMS, phone calls, Push app communication, direct mail and other means of communication.

In case a customer wishes to unsubscribe from receiving communication from Owners Club, he/ she can call the dedicated concierge line and inform the same.

Membership

Membership to the Owners Club program is free. Enrolment to the program is only available to persons over the age of 18, membership is accepted at the sole and absolute discretion of NoBroker. User signing up for the program would have to become a verified user on NoBroker platform before the user can avail the benefits of the program.

NoBroker reserves the absolute right to withdraw, cancel or suspend your membership (at its sole discretion) for any reason whatsoever.

The member shall be responsible for providing and updating his account at the time of enrolment and subsequently.

Earning NB Cash

Only Members are entitled to earn, accrue and use NB Cash and any rewards issued pursuant to the Rewards program.

You will earn NB Cash through your activity on NoBroker. NB Cash can be earned only through activity on NoBroker platform, details of which are mentioned on the relevant pages. NB Cash earned comes with a validity period, and will expire at the end of the said period.

NB Cash earning structure and rules might vary from time to time. NoBroker reserves its rights to alter the benefits scheme at and for any particular period of time.

The NB Cash earned cannot be pooled with the NB Cash earned by any other Owners Club member, cannot be sold, and cannot be transferred. The NB Cash is only a virtual currency and doesn't hold any monetary value. NB Cash cannot be redeemed for cash value and can be redeemed only within NoBroker for NoBroker services / Partner brand offers & vouchers.

All decisions relating to your membership or NB Cash are at NoBroker's sole discretion.

You must notify Owners Club Concierge of any alleged inaccuracies in the point's activity summary provided to them within four weeks of the associated activity. Any failure to inform the inaccuracies within the prescribed time limit shall be taken as correct and accepted by you.

Any inaccuracies on NB Cash brought to the notice of NoBroker within the prescribed time will be verified and a decision taken related to the alleged inaccuracies will be communicated to the member and such decision of NoBroker shall be final and binding.

If your right to use the NB Cash is suspended or terminated for any reason, your participation in the Program will be terminated. NoBroker will not compensate you for unredeemed NB Cash in the event your Program participation is suspended or terminated.

Tiers :

All members will start as Bronze Members by default. You will be upgraded to the next tiers as soon as you satisfy all criterion as detailed. i.e. number of referrals and NB Cash accrued. The tiers and privileges come with a validity period, members will be downgraded at the end of the validity period, unless members complete the required steps to renew the same.

The tiers eligibility conditions are also subject to change, NoBroker reserves its rights to alter at any point of time, with no prior intimation to members.

The tiers come with additional privileges and benefits for the user based on internal rules. NoBroker reserves its right to change the tier benefits and privileges at any point of time, with no prior intimation to members.

All members get access to a dedicated concierge. Gold Members get priority access to concierge. This is subject to existing call volume and agent availability.

All tier and privileges will stand cancelled if the member is terminated from the program due to any reason.

NB Cash Redemption :

NB Cash earned can be used to get discounts on NoBroker services and to avail promotional offers / vouchers from Partner brands.

For Members trying to redeem NB Cash for discounts on NoBroker services, there will be a cap on the maximum discount that can be availed, depending on the user's tier. This is mentioned on the relevant pages. The details and redemption structure can change from time to time. NoBroker reserves its rights to alter it any point in time.

Members of Owners Club can also use their NB cash to avail promotional offers / discounts / vouchers from partner brands.

Partner brand rewards once redeemed cannot be cancelled, and the NB cash used for redemption cannot be restored. The partner brands and the offers will change from time to time. The partner brand shall be solely responsible for all the offers and vouchers provided. NoBroker shall in no event be liable to provide the partner or the user any assistance for such services. Members are advised to read through the T&C's of the offer before proceeding to redeem it.

NB Cash cannot be used on the partner brand stores / websites to earn discounts.

Members are not bound to participate in any way to participate in any partner brand offer. Any participation is voluntary and the offer is being made on a best effort basis. An offer might be available in limited quantities in a month and can be availed on a first come first serve basis.

The coupons might be sent to the participants via SMS / Email OR a discounted service might be made by the concierge directly in certain cases. The participant acknowledges and confirms that the participant is aware of the nature of telecommunications / internet services and that an email transmission may not be received properly and maybe read or be known to unauthorized persons. The participant agrees to assume and bear all the risks involved in respect of such errors. NoBroker and its partner brands shall not be responsible in any manner.

The partner brands, in their sole discretion, reserves the right to disqualify a participant from the benefits of an offer, if any fraudulent activity is identified as being carried out for the purpose of availing benefits.

Miscellaneous Terms and Conditions

Without notice to you, NoBroker reserves the right to suspend and /or terminate your membership and/or your participation in Owners Club program if NoBroker determines in its sole discretion that you have violated these Terms and Conditions, of your account is unauthorized, deceptive, fraudulent or otherwise unlawful. NoBroker may, in its sole discretion, suspend, cancel or combine accounts that appear to be duplicative. In the event that your participation in Owners Club is terminated, all your accumulated NB cash and tier privileges will be deemed void.

NoBroker reserves the right to terminate the program at any time by giving a notice to all members.